



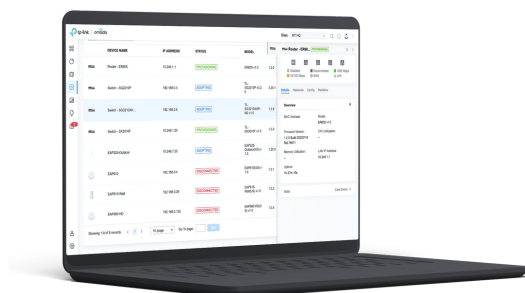
Why Is Software Assurance Important for Your Business?

When we install your phones and network equipment, that is only the starting point. Technology needs maintaining, updating and occasionally adjusting as your business evolves.

Our Software Assurance keeps your devices secure, supported and performing properly long after installation day. It covers your phone system, routers, switches and WiFi equipment as one managed solution.

This service is included free of charge for the first 12 months on all new installations. After that initial period, it continues as a monthly chargeable service, giving you ongoing protection, updates and support without interruption.

With proactive updates, inclusive remote support and clear replacement processes, we make sure everything continues to work as it should, without disruption to your team.



Software Updates

We manage manufacturer software updates for your phones and network equipment to improve performance, add functionality and address known vulnerabilities.

Security Protection

Regular updates reduce exposure to security risks and help protect your communications, data and wider network.

Inclusive Remote Support

Includes 30 minutes of remote programming each month for call routing changes, device configuration and system adjustments.

Hardware Replacement

If key equipment develops a manufacturing fault, we will arrange a replacement, often by the next working day.

Proactive Management

We monitor and manage supported devices to ensure they remain stable, up to date and aligned with your system setup.

Long Term Peace of Mind

Clear support structure, predictable monthly cost and the reassurance that we are on hand when you need us.