

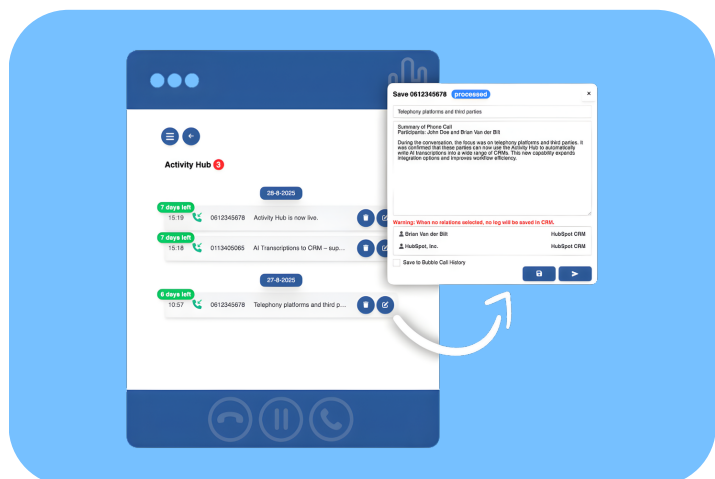


Why Choose Our CRM Integration Solution?

At F One, we help businesses work more efficiently by connecting the systems they use every day.

CRM Integration links your phone system directly with your CRM, so customer details appear automatically when a call comes in. This gives your team instant context, reduces manual admin, and helps deliver faster, more professional conversations.

By keeping calls, notes, and records connected, your team can focus on customers rather than switching between systems.



Automatic Caller Identification

Customer details appear instantly when a call comes in, giving your team context before answering.

Click to Call from CRM

Make outbound calls directly from CRM records to save time and avoid dialling errors.

Automatic Call Logging

Inbound and outbound calls are logged automatically against CRM records.

AI Generated Call Summaries

Where AI is enabled, call summaries can be added to CRM records to capture key points and actions.

Call Recordings Linked to CRM

Recorded calls are automatically attached to customer records for easy review.

Reduced Admin Time

Minimise manual data entry and keep CRM records accurate without extra effort.

Better Customer Experience

Handle enquiries faster with informed, consistent conversations across your team.